

ClinicPro Capture: privacy at a glance

One-page companion to the full Privacy Impact Assessment (August 2026). Every statement here is substantiated, with evidence, in that document.

What Capture does

Capture moves a clinical photo from a phone browser straight into the patient's Medtech Evolution record, through Medtech's official ALEX integration. One copy ends up in your Medtech. We keep none.

What Capture touches, and what it keeps

INFORMATION	WHAT HAPPENS TO IT
The clinical photo	Passes through our servers in memory only, resized and converted in transit. Never stored by ClinicPro : no database, no file, no log. The only stored copy is in your Medtech record. (PIA section 3.4, claim C1)
Location and camera metadata (EXIF/GPS)	Stripped automatically , both on the phone and again on the server, before the photo reaches the record. (PIA section 3.4, claim C3)
Patient identity (NHI, name, date of birth)	Used only to find and confirm the right patient against your own Medtech record. Never stored in readable form : our audit log keeps only a one-way cryptographic fingerprint that cannot be turned back into an NHI. (PIA sections 3 and 3.4, claim C2)
The audit trail	Every commit is logged: who, which facility, which practitioner, when, how many images, and the Medtech document ID. The log is append-only, so history cannot be rewritten. Kept 10 years, matching health record retention rules. (PIA section 3.4, claim C6)
Staff account details	Work email (used to sign in), practitioner and facility link, billing contact. Held by us as an ordinary business record, never sold or used for marketing. (PIA sections 1 and 4)

Where the data flows

Phone (your consult room) -> ClinicPro on Vercel, Sydney -> our ALEX proxy on AWS, Sydney -> Medtech's gateway -> your Medtech record. **Every hop stays inside New Zealand and Australia**; what rests in Australia is only the fingerprinted audit log, never images or readable patient identifiers. (PIA section 3 and claim C4. Disclosed footnotes: the website's page code is served from a global content network; staff billing and operational email use US-based providers; and if your practice emails a patient an upload link, that invitation (their email address, your practice's name, an optional non-clinical note) is delivered by the same US-based email provider. Clinical images and health information never pass through any of these.)

The legal frame

ClinicPro acts as **agent of your practice under s 11 of the Privacy Act 2020**: legally, a photo committed through Capture is a photo in your record, exactly as if your own staff had scanned it in. Capture is designed to meet the Health Information Privacy Code 2020, with HISO 10029 informing its security. The full PIA assesses every privacy principle individually, records a dedicated security audit and code-level verification of each published claim, and includes an improvement plan with every risk individually dispositioned by our privacy officer. (PIA sections 4 and 5)

Questions or concerns

Privacy officer: **Dr Ryo Eguchi**, ryo@clinicpro.co.nz (acknowledgement within 2 working days). If you are not satisfied with our response, you can contact the Office of the Privacy Commissioner: privacy.org.nz or 0800 803 909. Patients should direct requests about their own records to their practice, which holds the only copy.